

<b>INFORMATION DISCLOSURE CITATION</b> (USE SEVERAL SHEETS IF NECESSARY)	ATTY DOCKET NO. END919990078US4	SERIAL NO. UNASSIGNED
	APPLICANT(S) BUCHTEL ET AL.	
	FILING DATE JULY 17, 2003	GROUP UNASSIGNED

U.S. PATENT DOCUMENTS							
*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
/G.M./	A	6,119,097	09/2000	Ibarra	705	11	

FOREIGN PATENT DOCUMENTS								
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							NO	YES

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)		
/G.M./	B	Attenello, Dennis, "Re-Engineering to Achieve Breakthrough Results," TMA Journal, Vol. 15, Issue 2, Atlanta, Mar/Apr 1995
	C	Chung, Kim, "A Model for the Planning Business Process of Reengineering," The Journal of Computer Information Systems, Stillwater, Fall, 1998
	D	Van Buren, Mark, E; Werner, Jon M., "High Performance Work Systems," Business and Economic Review, Columbia, Oct-Dec., 1996
	E	Kotter, J.P., "Leading Change: Why Transformation Efforts Fail," Harvard Business Review, March-April 1995, pp. 59-67
	F	Schein, E. H., "Organizational Culture and Leadership," Jossey-Bass Inc., San Francisco, CA, 1992, pp. 304-305
↓	G	Carr, D.K., "Managing the Change Process," McGraw Hill, New York, 1996, pp. 144-145, 147-149
/G.M./	H	Robbins, S.E., "Organizational Behavior," Prentice Hall, Upper Saddle River, New Jersey, 1998, pp. 595-616

EXAMINER /Gabrielle McCormick/	DATE CONSIDERED 10/18/2007
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/G.M./	I	Connor, D., "Leading at the Edge of Chaos," John Wiley & Sons, New York, 1998, pp. 88
	J	Deal, T.E. and Kennedy, A.A., "Corporate Cultures," Addison Wesley Pub., Co., Reading, Mass., 1982, pp. 175-176
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	L	Herman, Roger E., "Stability is Watchword for Effective Workforce," HR Focus, June 1999
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	N	Buhler, Patricia, "Selecting the Right Person for the Job: No Small Challenge," Supervision, Jan, 1998, Vol. 59, Issue 1, pp. 7-9
	O	Cottringer, William, "Selecting the Best of the Bunch," Security Management, Oct. 1995, Vol. 39, Issue 10, p. 21
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